Industrial Facility Ltd., Privacy Policy

Our Privacy Policy

Industrial Facility Limited (IFL), and its affiliates Future Facility (FF) and Retail Facility (RF), take your privacy very seriously. We ask that you read this privacy policy carefully as it contains important information about what to expect when we collect personal information about you and how we will use your personal data.

This policy applies to information we collect about visitors to Industrial Facility Ltd, Future Facility and Retail Facility websites and people who do business with us and the information we collect about you. When you do business with us, the personal information of your name and email address and any other information required for processing is collected from you by our sub-contractors Campaign Monitor on behalf of Industrial Facility and Future Facility. The personal information of your name, credit card number, expiry date security code and any other information required for payment processing is collected from you by Retail Facility's sub-contractors Prestashop and Paypal.

IFL, FF and RF do not store credit card details or share customer details and data with any third parties other than Prestashop and Paypal.

Marketing

Users have the opportunity to provide their email address to IFL in order to receive Industrial Facility newsletters. These email communications are sent in accordance with applicable laws, and where your consent is required by law, we will obtain your permission before sending any such communication. Your consent may be withdrawn at any time: all such messages will feature unsubscribe links in the footer. IFL, FF and RF will not feature third party advertisements of any kind on their websites, and will not send marketing communications on behalf of third parties. You can always opt out at a later date by clicking the 'unsubscribe' button on IFL newsletters.

How the information about you will be used

Payment information is gathered to allow RF to process any orders you may make and provide the products requested. The relevant information is then used by RF through Prestashop to provide you with statements of your account and to communicate with you on any matter relating to the conduct of your account and the provision of the products in general. If you agree, RF may also contact you about other products and services we think may be of interest to you.

How we protect your information

Our websites contain links to other websites. This privacy policy only applies to the IFL, FF and RF websites so when you link to other websites you should read their own privacy policies:

Campaign Monitor: 631 Howard ST. Suite #500, San Francisco, CA 94105 USA Campaign Monitors Privacy Policy and Terms of use (https://www.campaignmonitor.com/policies/#terms-of-use)

Prestashop: Prestashop SA., 112 rue d'Amsterdam, 75009 PARIS, France email: contact@prestashop.com website: https://addons.prestashop.com/en/

Prestashop's Privacy Policy (https://addons.prestashop.com/en/content/32-personal-data-protection-policy)

Paypal: PayPal (Europe) S.à.r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg, website:https://www.paypal.com
For more information on PayPal's security protections please visit www.paypal.com/us/webapps/mpp/security/security-protections.
PayPal's User Agreement (www.paypal.com/us/webapps/mpp/ua/useragreement-full) and Privacy Policy (www.paypal.com/us/webapps/mpp/ua/privacy-full).

All reasonable efforts to safeguard your personal information will be used. However, you should be aware that the use of the Internet is not entirely secure and for this reason IFL, FF and RF cannot guarantee the security or integrity of any personal information which is transferred from you or to you via the Internet.

Access to your information and updating and correcting your information

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to mail@industrialfacility.co.uk for IFL and FF, and shop@retailfacility.co.uk for RF. We may make a small charge for this service.

Your consent

By submitting your personal information for marketing purposes either by subscribing to our newsletters, you consent to the use of that information as set out in this policy.

Changes to privacy policy

We keep our privacy policy under regular review. If we change our privacy policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. This privacy policy was last updated on 24 May 2018.

How to contact IFL

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments please send an email to mail@industrialfacility.co.uk or send a letter to Industrial Facility, 20 Britton Street, London EC1M 5UA, UK